

# SMART DECISION TECHNOLOGY

## Technology-Driven Tools to Help Make Smarter, More-Informed Health Care Decisions



### Online Enrollment

Go paperless and enroll your clients online. They will enjoy the ability to track their enrollment and identify which employees still need to complete an application. It will help eliminate incomplete applications, reduce the number of pending items, and decrease processing time for an overall faster case issuance.

Traditional paper-based enrollment is also still available – it's completely up to you. The choice is yours.



### Automated Choice Profiler

The Automated Choice Profiler allows employees to analyze premiums, deductibles, and additional out-of-pocket costs, such as copays and co-insurance, to get a total estimated cost of health coverage. With the Automated Choice Profiler, employees can look at plans side-by-side based on cost, risk, and quality.

Employees can also identify coverage that meets ongoing, potential, or planned health conditions like asthma, diabetes, pregnancy, or even an upcoming surgery.



### Online Provider Search

The CaliforniaChoice® Online Provider Search lets users look up doctors and specialists for all of our health plans using just one online tool at calchoice.com

#### It's this easy:

- Enter a city or ZIP Code
- Specify the provider gender
- Select a health plan
- Review the results

#### Users can also narrow or widen their search:

- Last name of the provider
- Distance from your targeted ZIP Code or city
- Medical specialty
- Plan type
- Whether or not the plan requires a Primary Care Physician

Employees can find the health plans and benefits associated with their favorite doctor, look for a new doctor, or even search hospital and network affiliations. This helps both you and your clients navigate the various networks now offered by each health plan.



### Online Rx Search

Employees can search for their prescriptions and identify what's covered by each health plan they're considering. Employees can look up prescriptions by:

- Brand or generic drug name
- Therapeutic class – for pain, infection, or treatment of the heart
- Various health conditions, such as acid reflux, cancer or diabetes

